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Mobile Management with ZENworks Configuration Management

Managing and securing mobile devices can be a major challenge without the right tools. That's why continuing to integrate more and more mobile management capabilities into ZENworks Configuration Management (ZCM) is a major emphasis for us.

Product Highlights

With OpenText™ ZENworks Configuration Management, take control of your hybrid endpoint environment by leveraging the best of PC client management and mobile device management blended seamlessly across corporate and BYO devices from a single web-based management console.

Key Benefits

As part of our OpenText™ Unified Endpoint Management vision, ZENworks Configuration Management seamlessly integrates mobile management into its unified device management platform. You can enjoy the ability to manage all of your mobile devices, laptops, and desktops from the same console, in the same way, using the same infrastructure.

- Expand endpoint visibility and simplify management with a single pane of glass for managing all your devices.

- Reduce costs by eliminating the need to buy new licenses, implement new systems, or retrain your IT staff on a new mobile management solution.

- Strengthen mobile security with greater device control and reach.

- Improve IT productivity with uniform identity-based, integrated management of all your iOS, Android, ActiveSync, Windows, MacOS, and Linux endpoint devices.

Key Features

Secure and Control All Your Mobile Devices

ZENworks Configuration Management lets you secure all your mobile devices from the same central location that you secure all of your desktops and laptops. The extent of some security capabilities can vary between different device types and OS versions.

- Enforce password restrictions, password complexity, encryption settings, screen locks, and device inactivity settings with mobile security policies.

- Implement iOS, Android, and ActiveSync device control policies, including allowing or restricting users from accessing certain features on your users' mobile devices. Depending on device type, this can

Quick View

- Expand endpoint visibility and simplify management.

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- Improve IT productivity with uniform identity-based, integrated management.

- Reduce costs.

include controlling use of device cameras, web browsers, and voice assistant.

- Remotely lock lost or stolen devices and allow users to unlock the device by entering their set passcodes.

- Perform full wipes of fully managed or ActiveSync devices that have been lost or stolen.

- Enhance control over iOS devices by enforcing MDM enrollment and MDM Lock profiles through support of the Apple Device Enrollment Program (DEP).

- Easily leverage Android Enterprise Work Profiles and security enhancements, including separation of user personal

data and business data, remote wipe of business data only, leakage prevention controls of business data, blockage of side-loading apps and apps installs from unknown sources, full control over work app usage and runtime permissions, password policies specific to work apps, and restricted access to business data based on adherence to compliance policies.

- Manage and use iOS Activation Lock bypass codes to successfully reset and re-provision iOS devices without knowing previous users' credentials, including those of former employees.

Easily Manage All Your Mobile Devices

ZENworks Configuration Management lets you manage all your mobile devices from a single console using role-based administration, configuration profiles, and device-specific capabilities.

- If desired, enroll Android and iOS device as fully managed devices to enable policy enforcement, facilitate application deployment and management, allow device inventory gathering, and manage Exchange ActiveSync capabilities.

- Pre-provision iOS mobile device management profiles for Apple DEP devices or integrate with the iOS Configurator for non-DEP devices.

- Streamline deployment of multiple corporate owned iOS devices using DEP or Apple Configurator.

- Distribute configuration profiles to fully managed iOS devices to facilitate management of or restrict certain app features, such as Wi-Fi and VPN access.

- Create Android Enterprise for Work personal (BYOD) profiles to create separate and secure workspaces on users' Android devices and to allow you to manage those workspace environments without restricting users from using their device for personal apps and data.

- Configure and send an invite letter to Android users to allow them to easily enroll their devices into ZCM.

- Create and assign a mobile compliance policy to Android devices enrolled in

Android Work profiles and monitor the compliance status of those devices from within the ZCM compliance dashboard.

Gain Visibility into Mobile Device Information

Using the inventory framework in ZENworks Configuration Management, you can automatically gather information on your users' mobile device hardware attributes and installed apps.

- Schedule mobile device inventory collection as part of your ZCM device refresh schedule.

- Collect information on managed and non-managed apps on iOS devices.

- Collect information on managed and system apps on Android devices in Android Work Profiles.

- Use standard ZCM inventory reports to view mobile device information in your environment.

- Create and view custom inventory reports specific to your mobile devices.

- View what apps have been assigned to a device, but not installed.

- See how many of your purchased Apple Volume Purchase Program (VPP) licenses have been consumed and how many are still available, as well as license consumption by user and device.

Simplify Distribution and Control of Mobile Apps

Using the existing ZENworks bundles feature, you can provision iOS apps, Android Enterprise apps, and iOS configuration profiles to different mobile device users and groups of users. These app and profile bundles include all the configuration settings and installation instructions needed to deploy and manage the apps or profiles on your mobile devices.

- Pre-configure ZENworks-distributed managed apps.

- Create App Store Bundles for distributing free apps available in the Apple App Store.

- Create iOS Bundles to distribute and manage apps purchased as part of your Apple VPP onto fully managed iOS devices.

- Create Android Enterprise for Work Profile Bundles, enabling automated

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pre-configuration of business app bundles, deployment of business apps to a secure workspace, and easy management of individual app parameters.

- Use native VPP integration to provision the licenses for your VPP purchased apps.

- Easily reclaim and reassign iOS VPP apps using existing bundle workflows.

- Manage and control public and private Android Work apps on users' devices, while leaving personal apps under their control.

- Silently push private, internally-developed Android Work apps to devices or make them available for users to download from your managed Google Play Store.

- Auto-configure Android Work apps' URL/ port settings, email addresses, server details, login names, and other settings, eliminating the need to educate end users on first time app setup.

System Requirements

For detailed product specifications and system requirements, visit: **www.microfocus.com/products/ zenworks/configuration-management/ system-requirements/**.

Learn more at **www.microfocus.com/products/ zenworks/configuration-management/**

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