Information for small businesses

RIGHT TO REGULATORY ENFORCEMENT FAIRNESS

The Consumer Financial Protection Bureau (CFPB) is committed to fair regulatory enforcement. If you are a small business under Small Business Administration standards, you have a right to contact the Small Business Administration's National Ombudsman (National Ombudsman) at 1-888-REGFAIR (1-888- 734-3247) or via email at ombudsman@sba.gov regarding the fairness of the compliance and enforcement activities of the agency. Contacting the Ombudsman will not affect the CFPB's authority to investigate, enforce, or otherwise seek compliance as part of its ongoing responsibility to enforce Federal laws.

The National Ombudsman resolves concerns of uneven or excessive federal regulatory enforcement. Reviews are confidential and do not waive the right to pursue administrative appeals or any other legal action. 888-REG-FAIR / Ombudsman@SBA.gov.

NON-RETALIATION

As part of its commitment to fair regulatory enforcement, the CFPB reminds small businesses that they can exercise their right to raise concerns about compliance or enforcement activities without fear of retaliation.

If you have any questions or concerns about your rights, contact the National Ombudsman at 1-888-REGFAIR (1-888-734-3247) or via email at ombudsman@sba.gov.

Compliance Resources

The CFPB provides different forms of guidance and compliance resources to help you understand and comply with our rules and the statutes we implement.

Find resources to help you comply with the Bureau's rules

View the Bureau's rules

Do you have questions about the rules or statutes the CFPB implements?

The CFPB offers financial institutions, servicer providers, and others informal staff guidance on specific questions about the CFPB's regulations. Submit your questions